

# Triophone (3 Way Call)

## Administrative Interpretation Service

Gifu International Center has a triophone system in place. Over the telephone, one of our consultants can interpret between a foreign resident of Gifu prefecture and an administrative party.

### How to use

- ① Call the triophone direct line from a mobile or landline phone on 058-263-8066
- ② When one of our consultants answers the phone please say the name of the local or prefectural authority you would like to speak to, the nature of your enquiry, and hold the line.
- ③ The consultant will call the authority that you wish to speak to, and a three way call will take place.

※ Interpretation is free, however, the caller is responsible for call charges



#### Consultation Topic Examples

- You have received a vehicle tax notification, but you don't understand it
- You don't understand how to apply for prefectural housing
- You want to know more about your city's welfare system
- You need to pass on an urgent message to a school

English interpreting is available weekdays 9:00-16:00

\*There are times when a consultant may not be present

Enquiries: Gifu International Center

Tel: 058-214-7700

Fax: 058-263-8067