

# Foreign Resident Consultation Hotline

In Gifu Prefecture, there are three consultation desks where foreign residents can get advice and support.

At these desks, you, a consultant who supports foreign residents, and the government office staff can all talk together on the phone. With the help of the consultant, you can get clear and quick answers to your questions about living in Gifu.

Gifu International Center has a triphone system in place. Over the telephone, one of our consultants can interpret between a foreign resident of Gifu prefecture and one of the administrative departments.

## How to use

- ① Call the triphone direct line from a mobile or landline phone on 058-263-8066
- ② When one of our consultants answers please say the name of the local or prefectural authority you would like to speak to, the nature of your enquiry, and hold the line.
- ③ Our consultant will call the authority that you wish to speak to, and a three-way call will take place.

※ Interpretation is free, however, the caller is responsible for call charges



### Consultation Topic Examples

- You have received a vehicle tax notification, but you don't understand it
- You don't understand how to apply for prefectural housing
- You want to know more about your city's welfare system
- You need to pass on an urgent message to a school

English interpreting is available weekdays 9:00-16:00

\*There are times when a consultant may not be present

Enquiries: Gifu International Center

Tel: 058-214-7700

Fax: 058-263-8067