Frequently Asked Questions

Q. Which specific types of establishments are eligible for this fund?

A. Eligible establishments are those listed on the accompanying list.

Q. Must I suspend operations for the full 19 days from April 18 to May 6 in order to receive the fund?

A. Yes. Businesses will be eligible to receive the fund if they comply by suspending operations (reduction of business hours in the case of food and beverage service establishments such as restaurants) for the full period from April 18 to May 6, 2020.

Furthermore, businesses which have multiple establishments within Gifu Prefecture must suspend operations at all establishments.

Q. Are restaurants eligible to receive the Compliance Fund?

A. Restaurants are requested to reduce business hours to between 5am and 8pm in order to cut down on night-time operations.

Accordingly, for example, a restaurant which cuts down its business hours from operating until 10pm to operating until 8pm to fit within the 5am to 8pm window would be eligible.

Furthermore, restaurants which fully suspend operations (all day) are also eligible.

Q. Are restaurants which ordinarily operate within the 5am to 8pm window eligible?

A. No. However, such restaurants which fully suspend operations (all day) are eligible.

Q. Are restaurants which switch to offering a takeout service and continue operating eligible to receive the fund?

A. If such restaurants reduce their business hours to not offer in-store dining between 8pm and 5am, they are eligible, even if they operate a takeout service outside these times.

Q. Is a hotel with a banquet hall which closes its entire establishment eligible?

A. Yes, as the banquet hall has been closed.

Q. I am a freelancer who has a contract with an establishment requested to suspend operations. Am I eligible?

A. As this fund is for businesses which operate establishments that have been requested to close, individuals who do not operate such an establishment are not eligible.

Q. My business only recently opened. Am I eligible if I comply with the request to suspend operations?

A. If business operations prior to April 18 can be confirmed from the documentation you submit, you will be eligible.

Q. I am a tenant in a shopping mall. If I suspend operations in compliance with the request, will I be eligible?

A. Small and medium-sized businesses who are tenants in complexes such as shopping malls and which suspend operations or reduce operating hours in compliance with the request are eligible.

Q. Are sole proprietors eligible?

A. Yes, sole proprietors who suspend operations or reduce operating hours in compliance with the request are eligible.

Q. What are the parameters for small and medium-sized businesses which are eligible to receive the fund?

A. Small and medium-sized businesses as stipulated by the Small and Medium-sized Enterprise Basic Act, as well as educational facilities, universities, and cram schools, etc. which are requested to suspend operations, are eligible.

Note that childcare facilities, etc. (including *yoho-renkeigata-nintei-kodomoen*), afterschool children's clubs, and disabled children's daycare support facilities which have been requested to suspend operations are not eligible, as such facilities have additionally been requested to carry out essential childcare while taking infection prevention measures.

*Small and medium-sized businesses as stipulated by the Small and Medium-sized Enterprise Basic Act (from the Small and Medium-sized Enterprise Agency's website):

Type of industry	Definition according to the Small and Medium-sized Enterprise Basic Act
Manufacturing	Any entity which is a company whose capital or total amount of investment
industry, etc.	does not exceed three hundred million yen (300,000,000 yen), or a
	company or individual whose regular workforce does not exceed 300
	persons.
Wholesale trade	Any entity which is a company whose capital or total amount of investment
	does not exceed one hundred million yen (100,000,000 yen), or a company
	or individual whose regular workforce does not exceed one hundred
	persons.
Retail trade	Any entity which is a company whose capital or total amount of investment
	does not exceed fifty million yen (50,000,000 yen), or a company or an
	individual whose regular workforce does not exceed one hundred persons.
Service industry	Any entity which is a company whose capital or total amount of investment
	does not exceed fifty million yen (50,000,000 yen), or a company or an
	individual whose regular workforce does not exceed fifty persons.